



Martha G. Miller

Martha Miller became interested in cross-cultural communication while being tossed on a blanket by Eskimos at the age of three. As part of an Air Force family she traveled extensively and in later years incorporated the exposure to many different cultures into a unique set of skills and competencies. As a management consultant, she has worked extensively on projects focusing on managing diversity, creating effective work teams, and cross-cultural communication. Her clients include General Electric, General Motors, Hewlett Packard, IBM, the Royal Bank of Canada, Unilever, and the U.S. Foreign Service. She was asked by NASA to advise them on cross cultural dynamics affecting optimal crew selection for the International Space Station.

Dr. Miller received her undergraduate degree Phi Beta Kappa from Indiana University. She received her Ph.D. from Harvard University. A Danforth Fellow, she was selected as the representative to the Aspen Institute's Executive Seminar.

In addition to her experience with large-scale organizational change efforts and executive education programs, Dr. Miller taught for seven years at Yale's School of Organization and Management, where she rose from Assistant Professor to Associate Dean. She created courses on organizational design and cross-cultural communication. An editor of the Journal of Small Group Research, she has published articles in a variety of professional books and journals.

For five years, Dr. Miller was Associate Dean for MBA Programs at UCLA's Graduate School of Management. In 1992, she moved to Washington, D.C. where she works as a consultant on leadership and cross-cultural management.